

## **WELCOME TO TWIN PINES VETERINARY CLINIC KENNELS**

**320-384-7004 or 320-838-3176**

Our boarding kennel is located at 102 Industrial Road, Hinckley, Minnesota approximately ½ mile east of I-35 and less than 1 miles west of the Grand Casino, Hinckley. We are centrally located between the Twin Cities and Duluth.

All of our well-trained staff are pet owners and animal lovers who know how important it is to have peace of mind knowing that your pet is safe, healthy and happy when you have to leave them for a while. You can rest assured that we will provide the utmost in care and supervision for your furry family members while you're away so that you can relax and have a good time.

### **PET ACCOMODATIONS**

- CLIMATE CONTROLLED YEAR ROUND
- AIR EXCHANGE
- VIDEO MONITORING
- SOOTHING MUSIC PLAYED 24 HOURS
- INDOOR 6 X 6 AND 4 X 6 KENNELS
- DECKS IN EVERY KENNEL FOR COMFORT AND CLEANLINESS
- KURANDA COTS AVAILABLE FOR ADDED COMFORT
- SEPARATE CAT ROOM TO REDUCE NOISE AND STRESS FOR OUR FELINE GUESTS
- CAT BEDS AND BLANKETS PROVIDED (OR BRING YOUR OWN FRESHLY LAUNDERED)
- KENNELS CLEANED AS NEEDED SEVERAL TIMES A DAY AND SANITIZED DAILY
- THREE LARGE SEPARATED OUTDOOR EXERCISE AREAS FOR POTTY BREAKS AND PLAY TIME
- CHAIN LINK (6FT HIGH) IN EXERCISE AREA
- DOGS ARE TAKEN TO POTTY/PLAY AREA SEVERAL TIMES A DAY
- MEDICATIONS ADMINISTERED (\$1.00 PER DAY; INSULIN INJECTIONS \$3.00 PER DAY)
- VETERINARY CLINIC ON SITE AND VETERINARIAN ON CALL 24 HOURS PER DAY
- GROOMING AVAILABLE BY APPOINTMENT

### **DROP OFF AND PICK UP TIMES**

**DROP OFF HOURS:                    MONDAY - FRIDAY      8:00 AM TO 5:00 PM**  
**SATURDAY & SUNDAY 8:00 AM TO 10:00 AM or 4:00 PM TO 6:00 PM**

**PICK UP MONDAY THRU FRIDAY IS BEFORE 12:00 PM. IF YOU PICK UP AFTER 12:00 PM YOU WILL BE CHARGED FOR AN ADDITIONAL ONE-HALF NIGHT.**

**PICK UP SATURDAY AND SUNDAY IS BEFORE 10 AM. IF YOU PICK UP BETWEEN 4:00 PM AND 6:00 PM YOU WILL BE CHARGED FOR AN ADDITIONAL ONE-HALF NIGHT.**

## **BOARDING CHARGES**

**CANINES:** \$21.00 for one dog.  
\$33.00 for two dogs in one kennel from the same family.

**FELINES:** \$16.00 for one cat.

**DAYCARE:** Dogs: All day - \$16.00, Half-day - \$11.00  
Cats: All day - \$12.00, Half-day - \$8.00

All daycare pets must be picked up by 5:00 pm  
Boarding requirements for daycare visits are the same as for overnight.

**WE ACCEPT CASH, VISA, MC, DISC, AND LOCAL CHECKS ONLY  
NO OUT-OF STATE CHECKS ARE ACCEPTED  
ALL CHARGES ARE DUE AT THE TIME OF PICK UP**

## **BOARDING GUIDELINES AND REQUIREMENTS**

**FOR THE PROTECTION OF ALL, AND FOR PEACE OF MIND, WE WANT TO BOARD HEALTHY PETS AND KEEP THEM HEALTH DURING THEIR STAY. PLEASE READ THE FOLLOWING SO THAT YOU UNDERSTAND OUR PRE-BOARDING REQUIREMENTS. PETS WILL ONLY BE ACCEPTED WITH THE PROPER DOCUMENTATION, SO PLEASE PLAN AHEAD. WE CANNOT MAKE EXCEPTIONS.**

**MEDICAL REQUIREMENTS:** We require vaccination documentation prior to or when you drop off your pet for boarding. Please have your veterinarian fax documentation to us at 320-838-3176 or 320-384-7004, or email us with the documentation at [twinpinesvet@gmail.com](mailto:twinpinesvet@gmail.com). You may also bring verification when you drop off.

## **CANINE REQUIREMENTS**

Dogs must have current Rabies, distemper combo and bordetella vaccinations given at least one week prior to their stay with us. Puppies must have had two distemper combo vaccinations given by a veterinarian at 3 – 4 week intervals with the latest vaccination having been given two weeks prior to staying with us. They must also have a bordetella vaccination given two weeks prior to their stay. If over 16 weeks of age, the puppy must have received a Rabies vaccination as well.

## FELINE REQUIREMENTS

Cats must have had a negative feline leukemia/FIV test result and be current on Rabies, feline distemper combo and feline leukemia vaccinations. Kittens must have had a negative feline leukemia/FIV test and have received two distemper combinations and feline leukemia vaccinations given by a veterinarian at 3-4 week intervals with the latest vaccination given two weeks prior to their stay. Kittens over 16 weeks of age must have been given a Rabies vaccination as well.

If your pet is current on vaccinations but they are due soon and you wish to have them updated we can do so while they are with us. Follow-up fecals can be done as well.

**We encourage the use of year-round flea and tick prevention to protect all pets who stay with us. If your pet is found to have any parasites (worms, fleas, ticks, mites, etc.) they will be treated at the owner's expense. We have several parasite preventatives available. Please inquire.**

**FOOD:** We request and prefer that you bring your pet's regular food to provide consistency for them and to prevent gastric upset. Having their own food is familiar and comforting. Please bring your pet's food in pre-measured, zip-lock plastic bags marked with their name and your first and last name, or in a clearly marked container with how much you normally feed. Canned food should also be marked and labeled on the lids. If you forget your pet's food, they will be fed Fromm or Science Diet dry food at no additional charge. There is an additional \$2.00/day charge if we feed our canned food at your request. There is no additional charge if you bring your own canned food.

**MEDICAL CONDITIONS:** Please advise us of any medical conditions your pet may have and provide his/her veterinary history so that we may monitor your pet's health needs.

**MEDICATIONS:** Please clearly label all medications with your pet's name, dosage and frequency of administration. Advise us of any problems you may have had when giving medications and any tips you have about what has worked for you when administering them.

**BEDDING:** Safety is our first concern! If your pet chews bedding please tell us. If they show signs of chewing we will take blankets away for their safety. Washable, not too bulky items are preferred. Cats do like to snuggle and have their privacy so reasonably sized foam beds or a house that will fit in a kennel are suitable.

**TOYS:** We want your pet to be happy but safety is our first concern! Bring in a few toys that you know your pet likes and that are safe and interesting. As we get to know your pet we will find ways to engage them as well. Nylabones and Kongs are usually very safe. Rawhide, pig ears and bones can present a hazard so we will not put them out.

**FOR THE PROTECTION OF OUR STAFF, PLEASE ADVISE US IF YOUR PET HAS AGGRESSIVE TENDENCIES SO THAT HANDLING PRECAUTIONS CAN BE TAKEN.**