

TWIN PINES VETERINARY CLINIC KENNELS

320-384-7004 (Hinckley) or 320-838-3176 (Askov)

Our boarding kennel is located at 102 Industrial Road, Hinckley, MN approximately ½ mile East of I-35 and less than 1 mile West of the Grand Casino, Hinckley. We are centrally located between the Twin Cities and Duluth.

All of our well-trained staff are pet owners and animal lovers who know how important it is to have peace of mind that your pet is safe, healthy and happy when you must leave them for a while. You can rest assured that we will provide the utmost in care and supervision for your furry family members while you're away so that you can relax and have a good time.

PET ACCOMODATIONS

- Climate-controlled year round
- Staff video monitoring
- Soothing music played 24 hours
- Indoor 6 X 6 and 4 X 6 Kennels
- Decks or Kuranda Cots in every Kennel for comfort and cleanliness
- Separate cat room to reduce noise and stress
- Beds or blankets available (or bring your own freshly laundered)
- Kennels cleaned and sanitized daily
- Three large separated outdoor exercise areas for potty breaks and play time •
Chain link (6FT high) in exercise area
- Dogs are taken to potty/play area several times a day
- Medications administered (\$2.00 Per day; insulin injections \$3.00 Per day)
- Veterinary Clinic on site and Veterinarian on call 24 hours per day
- Grooming available by appointment
 - Appointments available through Riahna Hanson at 320.216.5689

DROP-OFF AND PICK-UP TIMES

Monday – Friday: 8:30 AM to 4:30pm

Saturdays – Sundays: 8:00 AM to 10:00 AM or 4:00 PM to 6:00 PM

Observed Holidays: 8:00 AM to 10:00 AM or 4:00 PM to 6:00 PM

Monday – Friday – If you pick up after 12:00 PM you will be charged for an additional one-half night.

Saturday, Sunday and Observed Holiday – If you pick up between 4:00 PM and 6:00 PM you will be charged for an additional one-half night.

BOARDING CHARGES

Canines: \$28.00 Per night

Felines: \$20.00 Per night

Daycare: Dogs: All Day - \$18.00, half-day \$13.00

Cats: All Day - \$14.00, half-day \$10.00

** All daycare pets must be picked up by 4:30 PM

** Boarding requirements for daycare visits are the same as for overnight.

** Charges are not different for dogs sharing a kennel from the same family.

PAYMENT OPTIONS

We accept cash, debit, and any major credit card

No checks are accepted

All charges are due at the time of pick-up

BOARDING GUIDELINES AND REQUIREMENTS

For the protection of all, and for peace of mind, we want to board healthy pets and keep them healthy during their stay. Please read the following so that you understand our pre-boarding requirements. Pets will only be accepted with the proper documentation, so please plan ahead. We cannot make exceptions.

Medical Requirements: We require vaccination documentation prior to or when you drop-off your pet for boarding. Please have your veterinarian fax documentation to us at 320-838-3494 or email us with the documentation at twinpinesvet@gmail.com

Food: We request and prefer that you bring your pet's regular food to provide consistency for them and to prevent gastric upset. Having their own food is familiar and comforting. Please bring your pet's food in pre-measured, zip-lock plastic bags, or in a clearly marked container with your pet's name and your family's first and last name. Canned food should also be marked and labeled on the lids. If you forget your pet's food, they will be fed Fromm dry food at no additional cost. If requested, we can provide canned food during your pet's stay at the retail price per can. There is no additional charge if you bring your own canned food.

We also supply food and water dishes during your pet's stay. Please do NOT bring your own unless your pet requires specialty dishes. (i.e. slow-feeder dishes)

Medical Conditions: Please advise us of any medical conditions your pet may have and provide his/her veterinary history so that we may monitor your pet's health needs.

Medications: Please clearly label all medications with your pet's name, dosage and frequency of administration. Advise us of any problems you may have had when giving medications, and any tips you

have about what has worked for you when administering them.

Your pet must be on flea/tick preventive prior to boarding. We encourage the use of year-round flea and tick prevention to protect all pets who stay with us. If your pet is found to have any parasites (worms, fleas, ticks, mites, etc..) they will be treated at your expense. We have several parasite preventatives available. Please inquire.

Bedding: Safety is our first concern! If your pet chews, please tell us. If they show signs of chewing, we will take blankets/beds away for their safety. Washable, not too bulky items are preferred. Cats do like to snuggle and have their privacy so reasonably sized foam beds or a house that will fit in a kennel are suitable. We can also provide bedding for your pet during their stay if necessary.

Toys: we want your pet to be happy, but safety is our priority! Bring a few toys that you know your pet likes and that are safe and interesting. As we get to know your pet, we will find ways to engage them as well. Nyla bones and Kongs are usually very safe. Rawhide, pig ears and bones can present a hazard so we will not allow them in our facility. **For the protection of our staff, please advise us if your pet has aggressive tendencies so that handling precautions can be taken.**

CANINE REQUIREMENTS

Dogs must have current Rabies, Distemper Combination and Bordetella vaccinations given at least one week prior to their stay with us. Puppies must have had two Distemper Combination vaccinations given by a veterinarian at 3–4-week intervals, with the latest vaccination having been given two weeks prior to staying with us. They must also have a Bordetella vaccination given two weeks prior to their stay. If over 16 weeks of age, the puppy must have received a Rabies vaccination as well.

FELINE REQUIREMENTS

Cats must be current on Rabies, Annual Distemper Combination and Feline Leukemia vaccinations. Kittens must have received two Distemper combinations and feline Leukemia vaccinations given by a veterinarian at 3-4 weeks intervals with the latest vaccination given two weeks prior to their stay. Kittens over 16 weeks of age must have been given a Rabies vaccination as well. All felines must have had a negative feline Leukemia/ FIV test result.